

Additional Troubleshooting

Please read this flyer for important information not available in the *on-line Klik! Drive User's Manual*.

For additional assistance, visit us on the Web at www.iomega.com.

The Klik! PC Card Drive is not detected by my system.

Troubleshooting tips for this problem can be found in the Troubleshooting section of the on-line Klik! PC Card Drive User's Manual. In addition to that information, you can try any of the following solutions:

1. Be sure the Klik! PC Card Drive is completely seated in the slot. Give it an extra push to be certain.
2. Try inserting the Klik! PC Card Drive into a different Type II PC Card slot.

When QuikSync activates, the message appears: "...error 15 The system cannot find the drive specified."

This error occurs when QuikSync cannot find the Klik! PC Card Drive. You may have ejected the drive, or the drive letter of the Klik! PC Card Drive may have changed. If the drive letter has changed, double-click the QuikSync icon in the System Tray on your Windows Task Bar. This will cause QuikSync to search for the drive. You can also check the "Don't show me this again" check box to prevent this message from occurring.

How do I disable QuikSync?

To disable QuikSync, you need to remove the Iomega QuikSync shortcut from the Startup directory in your Windows operating system.

Go to the path: C:\Windows\Start Menu\Programs\Startup, then delete the Iomega QuikSync shortcut.

What is wrong when I see a "Device Not Ready" error dialog box?

1. Be sure a Klik! disk is properly inserted into the Klik! PC Card Drive.
2. Try ejecting and then reinserting the Klik! disk.

Occasionally, you may encounter this error message after leaving a Klik! disk in the drive for extended periods of non-use. It is not recommended that you store your Klik! disks in the Klik! PC Card Drive. If you experience this error dialog, try ejecting and then reinserting the Klik! disk.



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The Klik! disk will not accept any more files even though I seem to have plenty of space available.

The maximum number of files allowed on the root directory of any disk is 512. (If you are using Windows® 95 or Windows® 98, the consistent usage of long file names will reduce the number of maximum files.) The root directory of any drive is indicated by an alpha character; for example, C: or D:. For the best performance of any drive, make other directories and subdirectories (e.g., C:\Iomega\Clik Files) and organize your files so that you never reach the maximum number.

The Klik! PC Card Drive does not work with CardWorks installed on my notebook.

Uninstall any versions of the CardWorks™ software. The Klik! PC Card Drive is not compatible with CardWorks™.

The Klik! PC Card Drive does not work on my notebook PC running Windows NT.

The Klik! PC Card Drive does not support the Windows NT operating system. If you try to use the Klik! PC Card Drive on a notebook running Windows NT, you may or may not have success. This is primarily dependent on the proprietary software your notebook manufacturer installed to control the type II PC Card slots. You may wish to check with your notebook manufacturer to see if they have updated software that will support the Klik! PC Card Drive.

The Klik! PC Card Drive does not fit into my PC Card Slot.

The Klik! PC Card Drive may not fit into all notebook computers due to the tight tolerances and potential variance in the manufacturing of notebook computers. If the Klik! PC Card Drive does not fit into the Type II PC Card slot, try a different slot or a different notebook computer.

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