

Frequently Asked Questions

What is this lawsuit about?

The lawsuit is about Zip drives and disks that exhibit a clicking sound. Section 1 of the Notice provides a detailed explanation of the lawsuit.

\What is the Notice?

The Notice is a court document that, along with a more recent *Notice of Supplemented Settlement*, describes the settlement currently being implemented.

How can I get a copy of the Notice?

Copies of the Notice and Notice of Supplemented Settlement are available on this web-site by visiting www.iomega.com/rinaldi/index.html or through Iomega's fax-on-demand service (1-800-770-2028, document # 0016). You can also request a copy in writing at the following address: Rinaldi Notice Request, PO Box 202, Roy, UT 84067

How can I tell if I am a member of the class?

The class includes anyone who purchased an Iomega Zip® Drive at retail or through an authorized original equipment manufacturer between January 1, 1995 and March 19, 2001.

What are the benefits of this settlement to the Class Members?

The class members are benefited by the settlement in multiple ways detailed in the Notice, including product discount offers, free dedicated technical support, a \$1,000,000 charitable donation, and attorney's fees to be paid by Iomega.

The Notice and Supplemental Notice provide a detailed explanation of all benefits to class members provided under the settlement. Please view the Notice and Supplemental Notice for details.

When will the settlement take effect?

The original settlement was appealed September 12, 2001 and a supplemented settlement has been reached. The supplemented settlement effective date is June 10, 2002.

Do I need to do anything to participate in the settlement?

Any class member wishing to participate in the settlement should complete the Request for Rebate form to receive the information necessary to participate in certain discount offers. The Request for Rebate form will be made available for one month beginning on June 19, 2002. All members who previously submitted a Request for Rebate form will not need to submit another request.

How do I exclude myself from this settlement of the lawsuit?

The time period for exclusion from the lawsuit has now closed.

If I excluded myself from the settlement previously, can I rejoin the settlement?

Beginning June 19, 2002, members who previously chose to exclude themselves will have one month to rejoin the settlement by completing the Request for Rebate form.

How do I participate in the Rebate offered in the original settlement?

If you properly complete a Rebate Request Form during the time allotted, or if you have already completed a Rebate Request form, you will receive the rebate participation information.

If you submitted a Rebate Request Form online, follow the directions you received at that time to retrieve the rebate information once it is made available.

How do I participate in the other discounts/rebates offered in the settlement?

If applicable, the “Remainder Discount” will be made available online at www.iomega.com/rinaldi/index.html, and will be distributed to certain class members via e-mail. Class members may visit the above site on approximately August 1, 2002 to obtain the discount code, and may use the code one time for a discount on a multi-pack of 5 or more Zip disks from Iomega’s online store.

If fewer than 1.2 million Requests for Rebate are received, the “Enhancement Coupon” will be sent to all customers who completed a Request for Rebate form. You must complete a Request for Rebate form in the time allotted to obtain the Enhancement Coupon discount code.

I submitted a Rebate Request, but I have not received any information. Why?

The original settlement was appealed and a supplemented settlement has been reached. The supplemented settlement effective date is June 10, 2002. You should receive certain rebate coupon(s) near the 1st of September 2002.

If you completed a Request for Rebate form online, please visit the URL provided on your confirmation page to obtain updates. On approximately September 1, 2002, the rebate coupons will be made available on that URL.

If I submitted a Rebate Request prior to the supplemented settlement, will I need to submit another Rebate Request?

No. The information you submitted previously is still valid. You should receive the rebate coupons near the 1st of September 2002.

What are the rebate amounts?

The Notice of Supplemented Settlement describes the different rebate amounts provided under the settlement. Please view Section 1a of that Notice for an outline of the rebate amounts.

Why are there two different rebate amounts listed in the Notice?

Customers who had a “manifesting clicking problem” with their Zip drive qualify for the higher rebate amount. Section 6a of the Notice, and section 1a of the Notice of Supplemented Settlement describes the rebate program.

Do I also get the Enhanced coupon with my rebate?

The Enhanced coupon is dependant upon how many members complete a Rebate Request Form. If fewer than 1.2 million Requests for Rebates are submitted to Iomega, then Iomega will send an enhancement coupon to each member who requested a rebate. Details regarding the enhancement coupon are contained in the Notice of Supplemented Settlement.

May I combine the rebate(s) from this settlement with other rebates, sales or special offers?

Section 6a of the Notice explains the terms of the original rebate program. The Terms of each rebate or discount offer are different. Please view Section 6a of the Notice and Section 1a of the Notice of Supplemented Settlement for complete rebate and discount program Terms and Conditions.

Can the rebate be used on non-Iomega products?

No. The settlement provides for rebates on Iomega products only.

Can I get cash-back on a past purchase instead of sending in a rebate?

No. The rebates offered under the settlement are only for purchases of certain Iomega products after the settlement effective date.

When will each discount or rebate be made available?

Discounts will be made available by the timeline identified in the Notice of Supplemented Settlement. The discounts will be available for the time period listed, and only on purchases made during the time period specified. If all discounts apply, purchases must be made during the following time periods:

- Settlement Rebates (for customers who submitted Rebate Request Forms by the time period specified): Will be issued approximately September 1, 2002, and will be valid for 6 months.
- Enhancement Coupon (if fewer than 1.2 million Class Members submit Rebate Request forms): Will be issued approximately September 1, 2002, and will be valid for 3 months.
- Remainder Discount (if applicable): Will be issued approximately August 1, 2002, and will be valid for 60 days.

Can I use my discount code or rebate more than once, or for more than one purchase?

No. The rebates offered under the settlement are valid for one-time use only. The complete Terms of each discount/rebate are available in Section 1a of the Notice of Supplemented Settlement. Please review that document carefully to determine the Terms of the discount/rebate.

Are any other Iomega products covered by the settlement?

No. The Rinaldi Class Action settlement covers Iomega Zip drives only. Support policies for all other Iomega products (including but not limited to Jaz, Ditto, CD-RW, and Peerless) are indicated in the product warranty materials and Iomega's standard support policy.